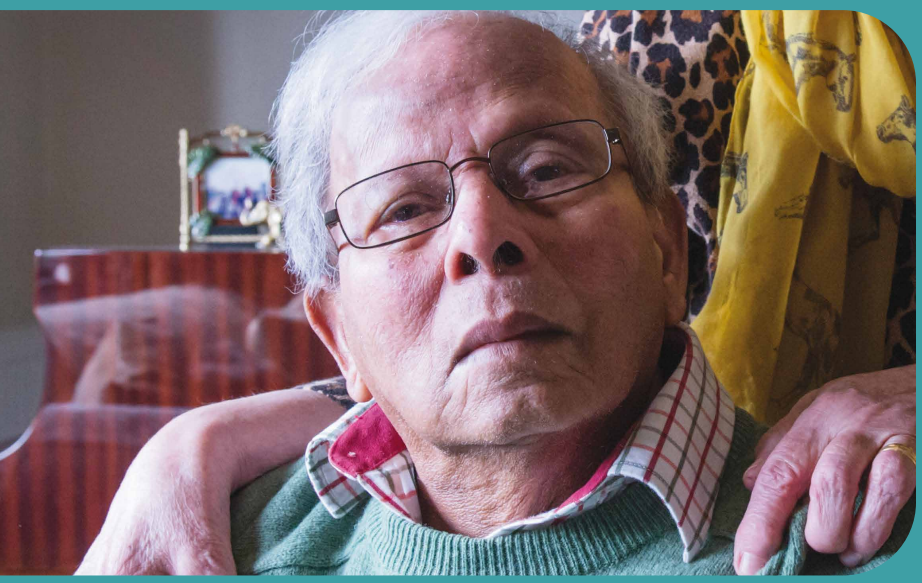
John Ford

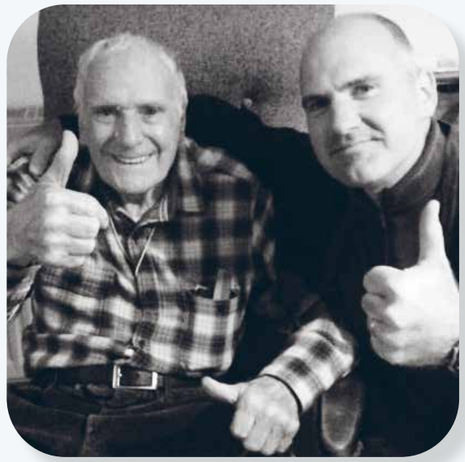
YOUR ADAPTATION PARTNER







We guide and manage your home adaptation
from first conversation to completion and beyond.





We understand that adapting a home is about much more than building work.

It starts with understanding the person. How they live, what they need now and what they may need in the future.

John Ford Group guides clients and families through the entire home adaptation journey. We bring together the right clinical, design and technical expertise, help navigate funding and practical decisions, and manage the process through to delivery and beyond. Working alongside Occupational Therapists, Case Managers, solicitors, architects and other professionals, we provide one experienced point of contact throughout.

www.johnfordgroup.co.uk

Meet John



John's Story

John Ford Group was founded because of my own family's experience, so for me, it has always been much more than just a company.

I grew up in a 1920s house in Loughton, Essex, with my parents and brother. When my mum was diagnosed with multiple sclerosis, life at home began to change. As her condition progressed, my dad took early retirement to care for her full-time and eventually she needed to use a wheelchair.

We made changes to the house as we went along, a ground-floor shower, grab rails and ramps. They weren't huge things, but they made everyday life easier and meant mum could continue living safely at home.

After mum passed away, dad stayed in the family home. He was still very active into his 80s, but as he got older we made further changes, including a level-access shower and a ground-floor bedroom. Those adaptations meant he was able to stay in the home he knew and live independently until he was 95.

That experience has stayed with me and is a big part of why I started John Ford Group. I've seen first-hand what the right adaptation, at the right time, can mean. Not only for the person who needs it, but for the whole family.

It's why, at John Ford Group, we don't just look at what needs changing in a property. We look at the person, their family and what they need from their home, then help them through the process.



The John Ford Method ™

One Trusted Team. One Proven Process. Guiding you to a future-ready home.

The John Ford Method™ brings the different parts of the home adaptation journey together into one clear, managed process. From understanding a client's needs to settling into their adapted home and reviewing it as life changes, we're there throughout.

01. DISCOVERY

Understanding you & your needs.

Every adaptation begins with a conversation. We take the time to understand you, your circumstances, how you live day to day and what you want life at home to look like, both now and in the future.

02. ASSESSMENT

Understanding your home

We look at how your home currently works for you and where the challenges are. Where needed, we work alongside Occupational Therapists and other specialists so that your needs and your home are considered together.

03. DESIGN

Creating your solution

We turn what we've learned into a practical solution for your home. From layouts and accessibility to specialist equipment and future needs, every detail is carefully considered around how you want to live.

04. FUNDING

Exploring your options

Understanding how an adaptation can be funded isn't always straightforward. We help you explore the options available, from Disabled Facilities Grants and VAT exemptions to charitable or private funding, and guide you through the practical steps involved.

05. DELIVERY

Managing your build

Once everything is agreed, we coordinate and manage the adaptation through to completion. Our team brings together the people, specialist equipment and construction work required, giving you one point of contact and keeping you informed along the way.

06. SETTLING IN

Supporting your move

Our involvement doesn't simply end when the work is finished. We help make sure you're comfortable with your adapted home and any new equipment, addressing any questions as you begin using the space day to day.

07. ANNUAL REVIEW

Keeping you future-ready

Needs can change over time, and your home may need to change with them. We stay connected and can review how your home is working for you, helping identify whether any further changes or support could make life easier.

"The plan incorporated design features appropriate with my Mother-in-laws dementia"

KEV MOORE

ESSEX

Happy Customer

Planning a Home for the Future

You don't need to wait for a crisis before thinking about how your home may need to change.

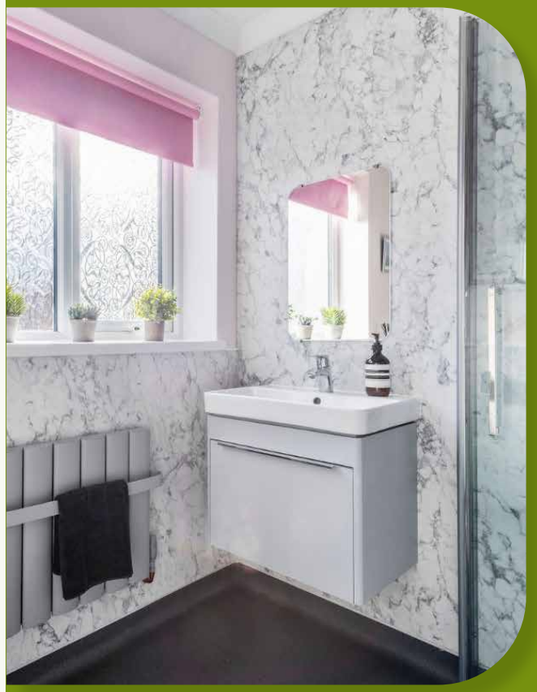
For some families, the right time to adapt is before daily life becomes difficult. We help people consider how they use their home today, what may change in the future and which improvements could help them remain independent for longer.

Where appropriate, we can bring in specialist input before developing recommendations and a plan.

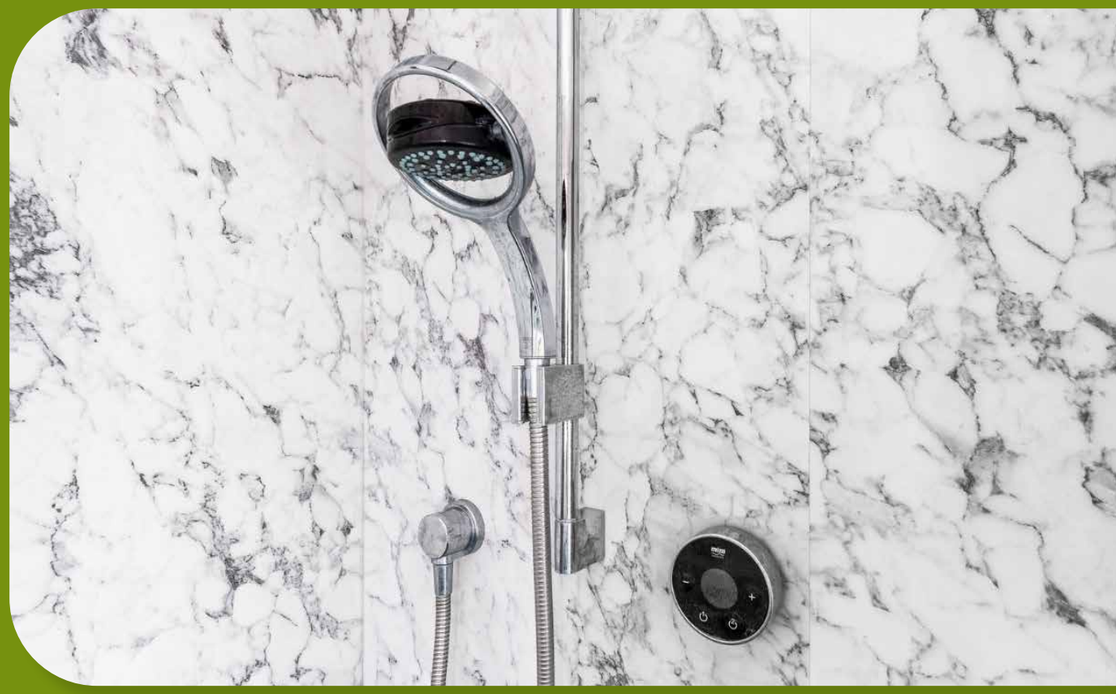
From wet rooms and widened doorways to ramps and lifts, we design practical adaptations that support independence and make everyday life easier for the whole family.

We understand that needs can change over time through ageing, illness, injury, or reduced mobility, which is why we focus on creating solutions that work both now and in the future. Where needed, we also work alongside trusted Occupational Therapists, Case Managers, and Specialist Architects to ensure every adaptation is tailored to yours and your loved one's needs, lifestyle, and home environment.

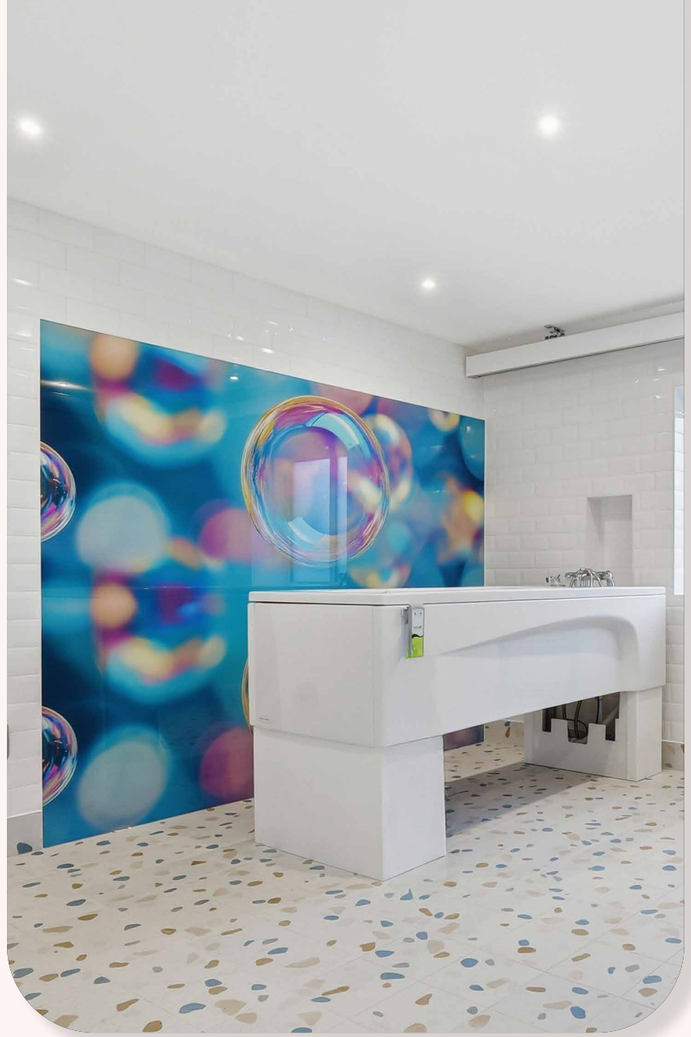
Every project is carefully considered to create spaces that feel safe, comfortable, and welcoming, while helping people remain independent in the home they love.













"John Ford Group is committed to meeting their clients' individual needs to create flexible living spaces that work with complex disability issues, without ever compromising on style or quality."

ANGELA NUNN

PRINCIPAL LAWYER (COURT OF PROTECTION)
SLATER AND GORDON SOLICITORS

Court of Protection Solicitor

Home Adaptations

Home adaptations can involve many moving parts. We bring them together.

A home adaptation can involve Occupational Therapists, architects, structural engineers, specialist equipment providers, building control, contractors, budgets, timescales and numerous decisions along the way!

Bringing all of those elements together can feel overwhelming, particularly when a family is already dealing with significant change. We coordinate and manage the adaptation as one joined-up process, keeping the client, family and wider professional team informed throughout.

From understanding what needs to change and working through the practical options, to coordinating the people involved and managing delivery, we provide one experienced point of contact throughout.

Our specialist teams also mean we can manage the construction, adaptation works and installation as part of the complete process, without the client or family having to coordinate multiple organisations themselves.

The result is a home that works for the person living in it, with one team taking responsibility for getting everything there.



"We are over the moon with our superb new wet room that was created by John Ford Groups. From the onset they took on the project with energy and from design to finish was just 6 weeks! Ready for my wife to be discharged from hospital. Thank you to John and his team for all their hard work."

KEITH & MARY

ESSEX

Happy Client!







> John and his team carried out adaptation works for my severely disabled sister last year to include wet room and other general building work including garden adaptation at her new home and I cannot rate them highly enough. The standard of work is excellent and the team were always totally reliable and so helpful.

GINNY MOORE
ESSEX

Happy Client!

Outside Accessible Spaces

Opening the outdoors to everyone. Creating gardens that inspire freedom and joy. Enhancing independence, connection, and wellbeing.

John Ford Group works in close collaboration with specialist designers and landscape architects to create thoughtfully planned, expertly crafted, and fully accessible outdoor environments. Our expertise lies in transforming gardens and external spaces into areas that are not only functional but also beautiful and inviting.

We design and deliver a wide range of bespoke solutions, including landscaped pathways, regraded level access routes, raised terraces, and sensory gardens. Each element is carefully considered to meet the specific needs of wheelchair users, people with limited mobility, and those who benefit from enhanced sensory engagement. These features are often delivered as part of large-scale adaptation projects, ensuring safe, inclusive, and practical spaces that make movement and access seamless.

Our ultimate goal is to help clients and their families enjoy the outdoors to the fullest.

By blending accessibility features with sympathetic landscape design, we create environments that harmonise with the home's character and surroundings. The result is not just an adapted garden, but a welcoming, inclusive, and life-enhancing outdoor space that everyone can access, use, and enjoy with confidence.

Excellent customer focused service from start to finish. The team were brilliant, polite, considerate, tidy and professional.
Really pleased with finish!

YVONNE HOOD
ESSEX

Happy Client!

Turning Clinical Needs into Practical Solutions

The right adaptation starts with understanding why something needs to change.

A person's diagnosis, mobility, cognition, routines and likely future needs can all influence how their home should work.

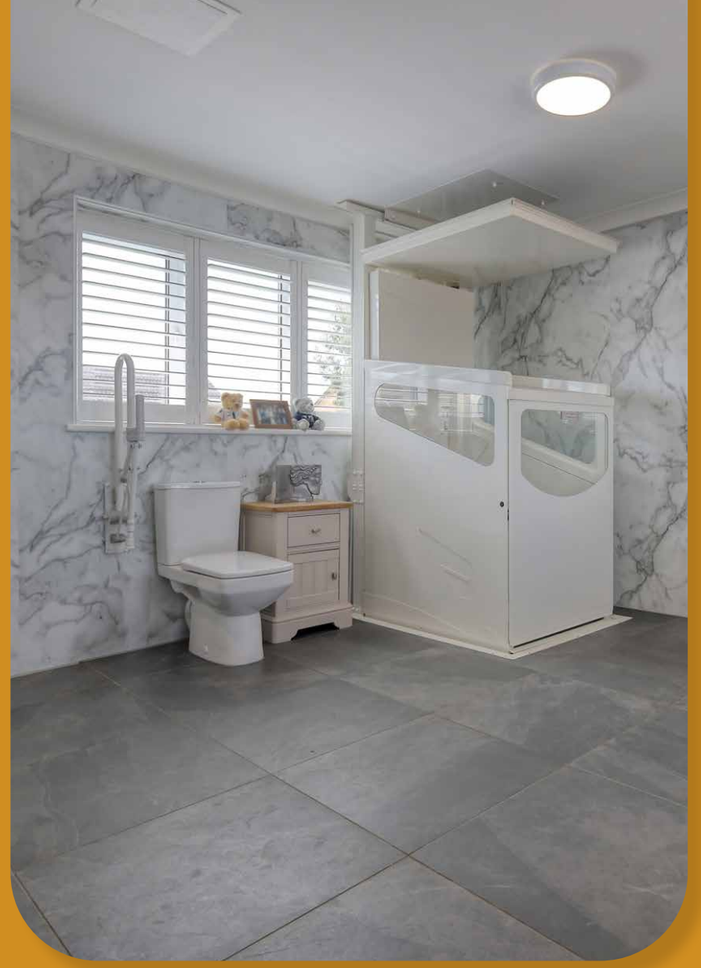
That's why we work closely with Occupational Therapists and other clinical professionals, combining their understanding of the person with our understanding of the home and what is practically achievable.

We understand how medical conditions shape daily living, and we apply that knowledge to every recommendation - whether it's the right coloured flooring for clients with dementia, the right seating for COPD, or the right positioning of grab rails for neurological conditions.

We stay ahead of innovations, from specialist equipment to mainstream technologies like voice activation, while never losing sight of the fact that these are our clients' homes.

The client makes the decisions. Our role is to give them the information and expertise they need to make those decisions with confidence.







"John Ford Group converted a dining room into a bedroom and a utility room into an accessible shower room for my wife. The programme was tight but delivered; the cost did not change, other than for variations we requested; and the project team, including their subcontractors, were unobtrusive, effective and communicated well. John Ford was extremely polite, knowledgeable and accessible. A very successful project and I would not hesitate to use John Ford Group again in similar circumstances."

Happy Client

IAN BIRD
ESSEX



Whatever life brings.





Our Vision

To be the first choice for home adaptations, providing a trusted, caring and expertly managed service from start to finish.

Our Core Values:

We Do the Right Thing

Integrity guides us. Doing what's right, ethically, practically, and legally is at the heart of everything we do.

We Are Polite and Presentable

We always represent our clients and partners with respect and professionalism, ensuring every interaction reflects our commitment to quality and care.

We Care

Compassion drives us. We genuinely care about the people and families impacted by our work, bringing empathy to every project.

We Innovate

We embrace new technologies and creative solutions to meet complex adaptation challenges, always aiming to improve our clients' quality of life.

We Are Reliable

Trust is built on consistency. We deliver on our promises, providing dependable service through every stage of the adaptation process.

Working as One Team

Successful adaptations are collaborative.

Clients can have several professionals involved in their care, rehabilitation, legal claim, property and finances. Our role is to work alongside that wider team, translating recommendations into practical solutions, coordinating decisions and keeping the adaptation moving forward.

Occupational Therapists

We translate Occupational Therapists' clinical recommendations into precise home adaptations, delivering safe, practical environments that help clients regain independence and thrive.

Case Managers

Collaborating with Case Managers, our team simplifies complex adaptation projects to deliver custom solutions that boost safety, well-being, and client progress from hospital to home.

Specialist Architects

Collaborating with Specialist Architects, we bring bold accessible design to life, expertly delivering beautiful, functional spaces tailored for even the most challenging requirements.

Court of Protection Solicitors

Working with Solicitors, we ensure adaptation projects are delivered with regulatory care, promoting client safety, comfort, and long-term independence throughout the litigation and recovery journey.

Families planning ahead

We work with families to create safer, more accessible homes that support independence now and in the future — without ever feeling clinical.

John Ford and his team believe that working together is key to successful therapy. Their experience shows that smart adaptations at home help people with disabilities build independence and confidence. By collaborating closely with other therapists, they ensure each intervention truly supports individual needs.

ROB WARREN

CLINICAL DIRECTOR & OCCUPATIONAL THERAPIST
STANFORD WELLBEING LTD

Occupational Therapist



Website QR code

Whatever life brings.





TRADING STANDARDS APPROVED
BUY WITH CONFIDENCE
buywithconfidence.gov.uk



www.johnfordgroup.co.uk | 01245 267333